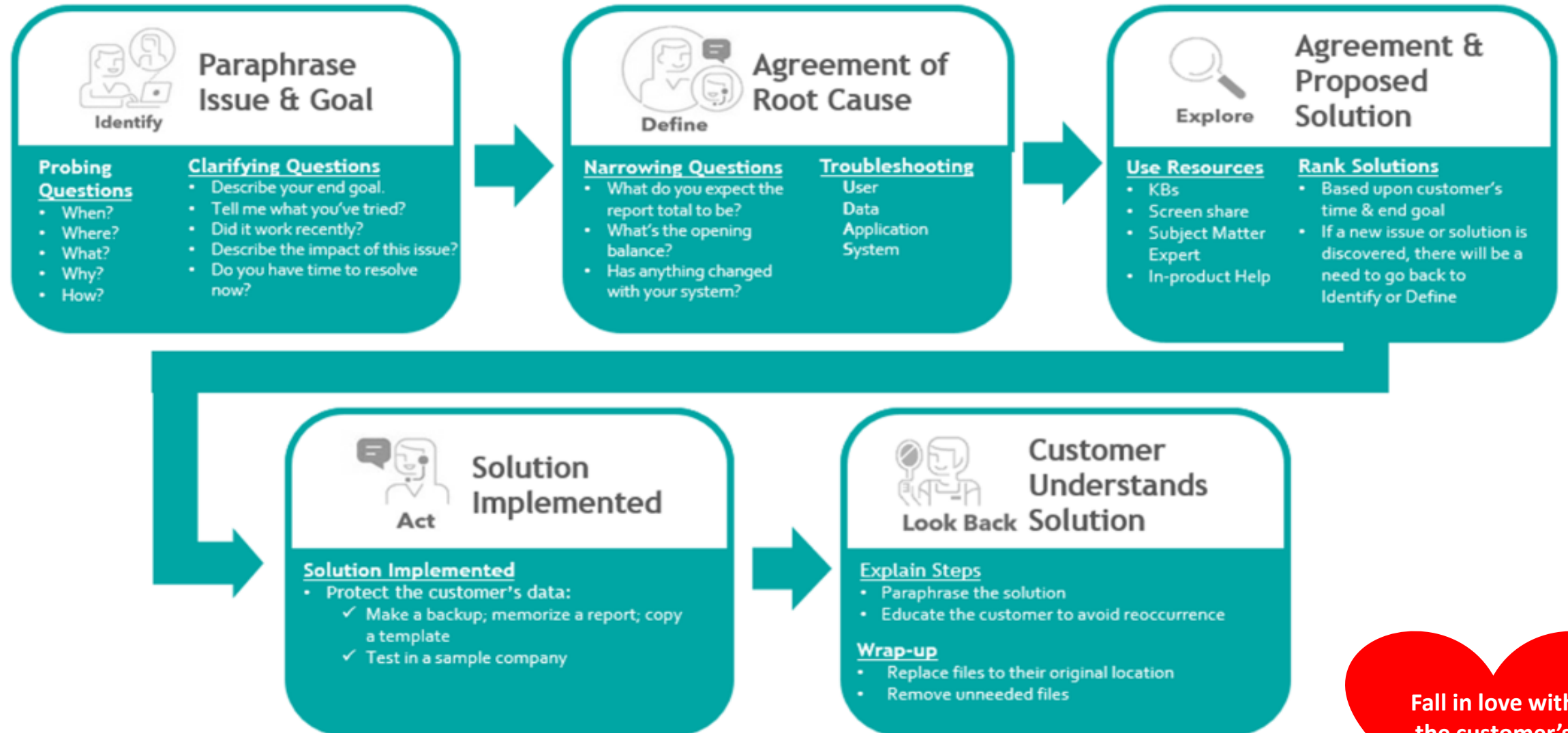


IDEAL Agent Workflow



Fall in love with the customer's problem